

**Zero Harm** is Balfour Beatty Communities commitment to make our work environment and residential communities as safe as possible by eliminating and/or better managing the risks and hazards that we encounter each day.

There is no objective more important than safety. Safety starts with you and you are individually accountable for ensuring your personal safety and the safety of those you work and interact with.

Below are the Principles, Values and Keys to Success that will assist you as you strive to make Zero Harm a part of your everyday life.

## Zero Harm Principles

**We believe** that all injuries are preventable

**We believe** that every individual can contribute and make a positive impact in shaping our safety program

**We believe** all risks and hazards can be eliminated or managed

**We believe** all employees are responsible for safety at all levels

**We believe** safety is a condition of employment

**We believe** employees must be trained to work safety

**We believe** all deficiencies must be corrected

**We believe** all incidents and accidents must be acted upon

**We believe** job safety is as important as on the job safety

**We believe** we in fostering a work environment of mutual trust and personal responsibility

**We believe** safety is achieved through and intelligent and committed effort rather than chance

**We believe** people are the most important asset and resource in our safety program

**We believe** that we can achieve and sustain zero harm

**We believe** safety and quality improvement reviews must be conducted

## Zero Harm Values

**We value** our people

**We value** our community residents

**We value** our relationships with our business partners

**We value** the environment

**We value** our reputation

**We value** sustainability of our positive actions and successes

**We value** teamwork and collaboration

**We value** individual accountability

**We value** new ideas and employee feedback

**We value** safe and welcoming communities

**We value** an unwavering commitment to providing a safe work environment

**We value** the process of delivering zero harm in all that we do

## **Zero Harm Keys to Success**

**We need** to understand the risks associated with the tasks we perform and the environment around us

**We need** unsafe acts or conditions to be reported immediately and corrective measures to be taken to reduce risks

**We need** communicate our lessons learned and successes throughout the entire organization

**We need** to understand the needs of our customers

**We need** to work in a manner consistent with our zero harm principles and values understand the needs of our customers

**We need** to commitment to deliver zero harm in all that we do

**We need** your full support, participation and commitment to deliver zero harm

**We need** new ideas and employee feedback